

## **1. Introduction Welcome to ShoppersHub!**

These Independent Contractor Terms and Conditions (the "Terms") govern the relationship between ShoppersHub (referred to herein as "we," "us," or "our") and you (referred to herein as "you" or "your") as an independent contractor providing mystery shopping services.

## **2. Independent Contractor Relationship**

2.1. By accepting these Terms, you acknowledge and agree that you are an independent contractor and not an employee, partner, agent, or joint venture of ShoppersHub. You have no authority to bind ShoppersHub or represent yourself as an employee

2.2. As an independent contractor, you are responsible for all taxes, withholdings, and any other statutory obligations applicable to you in your jurisdiction.

## **3. Mystery Shopping Services**

3.1. You agree to provide mystery shopping services to ShoppersHub in accordance with the instructions provided for each assignment.

3.2. You acknowledge that the details of each mystery shopping assignment, including compensation, instructions, and deadlines, will be communicated to you prior to accepting the assignment.

3.3. You agree to perform mystery shopping services diligently, honestly, and with integrity, adhering to the guidelines and instructions provided by ShoppersHub.

## **4. Compensation**

4.1. Compensation for mystery shopping assignments will be communicated to you prior to accepting the assignment. The compensation may vary depending on the complexity and requirements of each assignment.

4.2. You agree to accept the compensation offered for each assignment as full and final payment for your services.

4.3. ShoppersHub reserves the right to withhold or adjust compensation in the event of incomplete, inaccurate, or fraudulent submission of mystery shopping reports.

## **5. Confidentiality**

5.1. You agree to maintain the confidentiality of all information provided to you in connection with mystery shopping assignments, including but not limited to client names, locations, and proprietary information.

5.2. You shall not disclose any confidential information to third parties or use it for any purpose other than performing mystery shopping services for ShoppersHub.

## **6. Intellectual Property**

6.1. All materials provided to you by ShoppersHub for the purpose of performing mystery shopping services, including instructions, guidelines, and templates, are the exclusive property of ShoppersHub.

6.2. You agree not to reproduce, distribute, or disclose any materials provided to you by ShoppersHub without prior written consent.

## **7. Termination**

7.1. Either party may terminate the independent contractor relationship at any time with or without cause by providing written notice to the other party.

7.2. Upon termination, you agree to promptly return any materials or equipment provided to you by ShoppersHub and to cease performing mystery shopping services on behalf of ShoppersHub.

## **8. Governing Law and Dispute Resolution**

8.1. These Terms shall be governed by and construed in accordance with the laws.

8.2. Any dispute arising out of or in connection with these Terms shall be resolved through arbitration in accordance with the rules, the decision of the arbitrator shall be final and binding on both parties.

## **9. Entire Agreement**

These Terms constitute the entire agreement between you and ShoppersHub with respect to the subject matter hereof and supersede all prior and contemporaneous agreements and understandings, whether oral or written.

## **10. Contact Information**

If you have any questions or concerns about these Terms, please contact us at [support@diamondopticshub.com](mailto:support@diamondopticshub.com).